

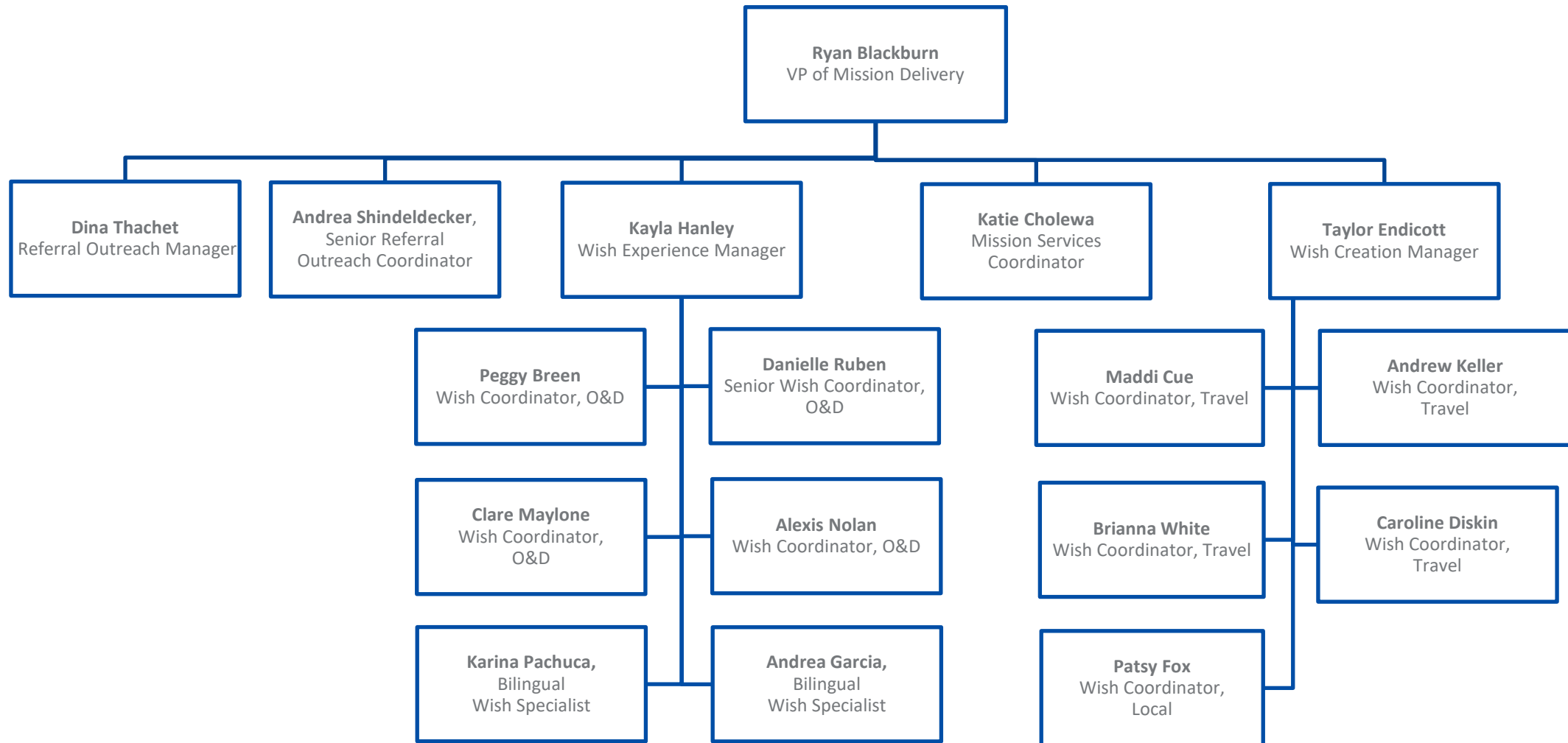


Mission Delivery Team Structure

Updated: September 2025



Mission Delivery Staff Members



Referral Outreach & Mission Services

- Manage relationships with medical partners to qualify children with eligible medical conditions
- Manage the Chapter Medical Advisory Council
- Educate healthcare professionals on our eligibility criteria and referral process
- Medical Touchpoints – wish clearances and validations
- Continuous Process Improvement
- Wish Boost and Celebration support



Dina Thachet
Referral Outreach Manager
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312.602.4442



Andrea Shindeldecker
Senior Referral Outreach
Coordinator
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Katie Cholewa
Mission Services
Coordinator
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312.602.9462

Onboarding & Discovery Team

- Conduct Welcome Calls to Families
- Collaborate with Wish Granting Volunteers to help Wish Child discover their wish
- Collect and organize wish paperwork



Kayla Hanley, Manager



Alexis Nolan | anolan@illinois.wish.org | 312.602.9458

3.1 - Peoria; 3.2 - Champaign; 3.3 - Bloomington;
4.1 - Springfield; 4.2 - Metro East; 4.3 - Adams;
5.1 - Effingham; 5.2 - Carbondale



Clare Maylone | cmaylone@illinois.wish.org | (312) 602-9463

1.5 - Lake & McHenry;
1.8 - Will and Kankakee;
2.1 - Rockford; 2.2 - Rock Island;
2.3 - LaSalle



Peggy Breen | pbreen@illinois.wish.org | 312.602.9428

1.1.4 - Chicago West Side;
1.1.5 - Chicago Southwest Side;
1.1.6 - Chicago South Side;
1.2 - West Cook; 1.4 - South Cook



Danielle Ruben | druben@illinois.wish.org | 312.602.9411

1.1.1 - Chicago North Side;
1.1.2 - Chicago Downtown;
1.1.3 - Chicago Northwest Side
1.3 - North Cook; 1.6 - Kane, Kendall & Dekalb;
1.7 - DuPage

Multi-lingual Wish Specialists

- Guide Spanish language and other language-speaking children and families through their full Wish Journey
- Conduct Welcome Calls to Families
- Collect and organize wish paperwork
- Collaborate with Wish Granting Volunteers to help Wish Child discover, create, celebrate and grant their children's wishes

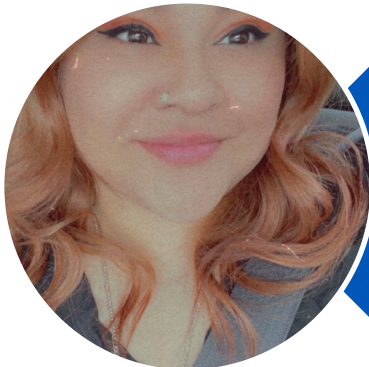


Kayla Hanley, Manager



Andrea Garcia | agarcia@illinois.wish.org | 312.602.9427

1.3 – North Cook; 1.5 – Lake & McHenry
1.6 – Kane, Kendall & DeKalb ; 1.7 – DuPage; 1.8 - Will and Kankakee
2.1 - Rockford; 2.2 - Rock Island; 2.3 - LaSalle
*3 – Peoria, Champaign, Bloomington (Includes English-speaking families)
4.1 - Springfield; 4.2 - Metro East; 4.3 – Adams
5.1 - Effingham; 5.2 - Carbondale



Karina Pachuca | kpachuca@illinois.wish.org | 312.602.9427

1.1.1-6 – Chicago
1.2 – West Cook
1.4 – South Cook
*3 – Peoria, Champaign, Bloomington (Includes English-speaking families)

Wish Creation Team

- Make all arrangements for travel and local wishes
- Collaborate with Wish Granting Volunteers to create, celebrate and grant children's wishes



Taylor (Stirmell) Endicott,
Manager



Maddi Cue | mcue@illinois.wish.org
312.602-9407

Disney, International, Cruises,
International Celebrity



Andrew Keller | akeller@illinois.wish.org |
312.602.9492

Disney, Domestic Celebrity



Caroline Diskin | cdiskin@illinois.wish.org |
312.602.9404

Disney, Domestic (excluding Hawaii, Aulani)



Brianna White |
bwhite@illinois.wish.org **312.602.9437**

Disney, Hawaii, Aulani



Patsy Fox | pfox@illinois.wish.org |
312.602.9464

Local Wishes (Shopping Sprees,
Construction, Motorized Vehicles,
Animals, Swimming Pools, etc.)